

## CASE STUDY:

### REIC SPECIALTY RESPONDS WITH SAME DAY TEMPORARY COOLING FOR MANUFACTURING PLANT DURING SUMMER HEAT OF TEXAS

**Location:** TX

**Industry:** Manufacturing

**Equipment:** One, 25 Ton Rental Air Conditioner

**Texas** - When the permanent HVAC system failed at a manufacturing plant in Texas, the company scrambled to solve the issue. The broken cooling system was designated almost entirely to cooling the electronics and control center room that managed all the systems of the manufacturing plant. No control system meant no operations, no production, no revenue or work.

**Emergency Service Means Immediate Response** - The manufacturing plant immediately contacted their mechanical contractor, who arrived and quickly determined the system needed extensive repairs and possibly had to be replaced. Regardless of the timeline for parts or replacement, the plant needed to become operational again. Production, customers and employees were counting on the plant operating. Some quick searches online and REIC was contacted. Texas is a big state and the closest AC unit and technicians were 5 hours away, at a Cahill location. The sales and technician team immediately sprung into action.



**Determining the AC Unit and Mobilizing** - Before mobilizing equipment and personnel, a video call and discussion took place and it was determined that the manufacturing plant used a 25 ton rooftop unit to cool the electronics room. As it happened, Cahill/REIC had a 25 ton unit ready for delivery. The truck was loaded, technicians gathered supplies and they began the 5 hour journey to the manufacturing plant.

**Placing, Connecting, Powering and Operating** - Upon arriving at the plant the manufacturing plant staff had determined the best location to place the temporary unit, allowing the temporary ducting to enter the building and begin cooling the electronics room. The technicians began running ductwork and power cable and a local electrician made the connection to house power.

**Same Day Manufacturing of a Happy Customer** - The manufacturing plant lost their AC that morning and within the same day Cahill/REIC Specialty had responded, driven 5 hours, delivered, hooked up and had a temporary AC unit operational by sundown! Not only is that the definition of emergency response, but exactly what the customer needed. They were very happy with the response and able to restore operations the same day it was stopped.